



Bexley Safeguarding Adults Board Strategic Priorities & Memorandum of Understanding

Our plans for April 2020 – March 2023

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1. Foreword

‘Protecting vulnerable adults and enhancing their lives is something very important to me. There is a strong partnership in place in Bexley doing some excellent work on this. It is a privilege and pleasure to chair the Board.’

Eleanor Brazil, Independent Chair,
Bexley Safeguarding Adult Board



1.1 Chairing Key Responsibilities

To Chair programmed meetings of the Bexley Safeguarding Adults Board x 4 per year and any extraordinary meetings as required in an effective and professional manner including setting of agendas, approval of minutes and management of associated business.

Liaise with the Head of Safeguarding Adults to ensure timely management of the partnership business.

Meet with the Director of Adult Social Care Services or representatives as required.

To liaise with the Cabinet Member for Adult Services, Health and Wellbeing Board and the Overview and Scrutiny committee as required

Ensure that the Board works effectively, with good collaboration between its members, encouraging and supporting the development of partnership working between partner agencies, including the Chairs Group and its Sub Groups.

Provide assurance that the Board operates independently of its member agencies and that any conflicts of interest are appropriately managed.

Ensure the Board monitors and develops a safeguarding adults strategy and implement this in line with an agreed business plan which maintains a clear focus on outcomes for adults at risk and their carers.

Promote an awareness of Safeguarding Adults throughout Bexley.

Develop the Board members' ability to monitor, scrutinise and constructively challenge the effectiveness of the partnership's safeguarding adult's work.

Integrate performance management into the role and function of the Board and its sub-groups, so that it evidences improved outcomes for adults at risk and their carers.

Note: A vice chair has been agreed by the members of the SAB amongst the statutory membership to act in the absence of the Chairperson and also work in partnership with the Chairperson to achieve the key objectives of the Board. The current Vice Chair is Michael Boyce, Bexley CCG.

1.2 Additional Chairing duties

Hold all partner organisations to account regarding the deployment of resources required for safeguarding work to support the implementation of local multi-agency policy and protocols.

Lead in communication / consultation to respond to public relations issues or inter-agency problems, at short notice if required, including making additional public or professional presentations as required.

Link into regional and /or national networks as required to ensure the Safeguarding Adult Partnership's activity is aligned with national policy developments and best practice.

Prepare and deliver a Chair's Annual Report to accompany the BSAB Annual Report.

Provide leadership, advice and guidance to Board members, including the induction of new members of the BSAB.

Ensure that the BSAB addresses and incorporates best practice with regard to relevant legislation and guidance, including equality and diversity.

Develop links and work co-operatively where appropriate with other Safeguarding Adults Boards in neighbouring authorities to further develop good practice and learn from common issues.

Ensure that links are developed and work undertaken co-operatively where appropriate with the Bexley Safeguarding Children's Board, Bexley Community Safety Partnership and other strategic partnerships as appropriate.

Adhere to confidentiality in respect of Board or individual member agency business.

Respond to complaints or concerns made to BSAB regarding the conduct of safeguarding adults work in Bexley.

Undertake any other duties as may be needed from time to time as necessary and appropriate to the role.

2. A shared vision and values



Our Statement of Purpose:

The Board is to protect and promote individual human rights so that adults stay safe and are at all times protected from abuse, neglect, discrimination, or poor treatment.

We will:

- Not tolerate abuse
- Reduce risk to adults in vulnerable situations, as well as reacting effectively when it happens
- Ensure local systems aim to protect people at risk are proportionate, balanced and responsive
- Work together to prevent harm and improve services
- Ensure there is communication with the public to develop awareness of the need to safeguard and protect adults in vulnerable situations from harm
- Provide information and support on how to access services to ensure the safety of adults in vulnerable situations
- Hold local agencies responsible and to give good reason for practice relating to Adult Safeguarding, Deprivation of Liberty Safeguards and Mental Capacity.



3. Background



Care Act 2014

The Bexley Safeguarding Adults Board (BSAB) is a statutory body established by the Care Act 2014. It is made up of senior people from organisations that have a role in preventing the neglect and abuse from adults. Its main objective is to protect all adults in its area who have needs for care and support and who are experiencing or at risk of abuse or neglect against which they are unable to protect themselves because of their needs.

Legislation Requires:

- That local councils have a duty to promote the well-being of carers; previously their duty of care was only made to the users of the care services;
- That anyone receiving care and support from a regulated provider which has been arranged by the council will be covered by the Human Rights Act 1998;
- That councils must enable users or potential users of care services to access independent financial advice on their care funding;
- The introduction of a new appeals system for care users to appeal against council decisions on eligibility to care and care funding

3.1 Other Relevant Legislation

Human Rights Act 1998 - The Human Rights Act (HRA) came into force in October 2000. It enables individuals to enforce 16 of the fundamental rights and freedoms. The fundamental rights include rights that impact directly on service provision in the health and social care sector. Rights particularly relevant to dignity in care include: the right to life, the right not to be subjected to inhuman or degrading treatment and the right to a family life. A balance has to be reached between rights and responsibilities. Not all rights are absolute and frequently practitioners are required to balance competing rights.

Mental Capacity Act 2005 - The Act applies to everyone involved in the care, treatment and support of people aged 16 and over living in England and Wales who are unable to make all or some decisions for themselves. The MCA is designed to protect and restore power to those vulnerable people who lack capacity. Click here for the **BSAB MCA Toolkit** - <https://www.safeguardingadultsinbexley.com/wp-content/uploads/Mental-Capacity-Act-Toolkit-2.pdf>

Equality Act 2010 - The Act protects people against discrimination, harassment or victimisation in employment, and as users of private and public services based on nine protected characteristics: age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, and sexual orientation.

Domestic Abuse Bill 2019 –To make provision for and in connection with the establishment of a Domestic Abuse Commissioner; to prohibit cross-examination in person in family proceedings in certain circumstances; to make provision about certain violent or sexual offences, and offences involving other abusive behaviour, committed outside the United Kingdom; and for connected purposes.

Health & Social Care Act 2012 - The legislation had two key objectives: To improve the quality of care and outcomes for patients and to reposition the mode of provision so that health service provision becomes more patient-centred and facilitates choice.

Homelessness Reduction Act 2017 - It is the biggest change to homelessness legislation in 40 years and brings in new duties to prevent and relieve homelessness. This is a new duty to prevent homelessness for all eligible applicants threatened with homelessness, regardless of priority need.

Modern Slavery Act 2015 - This Act makes provision about slavery, servitude and forced or compulsory labour and about human trafficking, including provision for the protection of victims; and for connected purposes.

Children & Families Act 2014 – The aim is to give good support to children and young people with special educational needs or a disability, and their families. The Act helps children with disabilities too, even if they don't have special educational needs.

Children & Social Work Act 2017 - is intended to improve support for looked after children and care leavers, promote the welfare and safeguarding of children, and make provisions about the regulation of social workers. ... It also establishes a new regulatory regime for the social work profession.

Policing & Crime Act 2017 - Enables important changes to the governance of fire and rescue services. The changes will build capability, improve efficiency, increase public confidence and further enhance local accountability.

Safety, Health and Welfare at Work Act, 2005 - every employer is required to carry out a risk assessment for **the workplace** which should identify any hazards present in **the workplace**, assess the risks arising from such hazards and identify the steps to be taken to deal with any risks.



4. Statutory Partners

- Bexley's safeguarding partnership for adults is led by the 3 named statutory partners, the London Borough of Bexley, Bexley CCG and the London Metropolitan Police. The Care Act 2014, names the lead as the Chief Executive from the Local Authority.
- *'In Bexley, we think that some of the biggest achievements and improvements we have made have happened because the work of Bexley's Safeguarding Adult Board (BSAB). It is with the drive and leadership of our independent chairperson, Eleanor Brazil; the commitment of the statutory partners, Bexley CCG and the London Metropolitan Police Service; and all the vital work being done by partners across the system that has set new priorities, which we believe will continue to strengthen our services for adults in Bexley.*
- *We know that we could not have done it without the ongoing dedication of the BSAB Operational Team who have continue to provide excellent leadership and guidance to the board and the wider Bexley community, by ensuring safeguarding truly is everyone's business in Bexley. We take our responsibilities to work alongside families and to support them to find solutions seriously. We are committed to helping adults in Bexley live a life free from abuse or neglect. It is our hope the ambition and plans set out in this document will help explain to others how dedicated we all are*
- **Jackie Belton, Chief Executive, London Borough of Bexley**

Everyone is entitled to live their lives free from harm and, regardless of age, gender, religion or ethnicity, it's important that they feel safe and protected. It is our Board's responsibility to ensure that all potentially vulnerable people in Bexley's population are kept as safe as possible from abuse or neglect, whether they are a hospital patient, a care home resident or are living in their own home. I am proud to say that an enormous amount of good work has taken place over the past year and I have been privileged to be part of the hard work and dedication of the BSAB. I look forward to continuing the work of the Board with partners in my previous role as Vice Chair, ensuring we involve and engage with frontline staff, lay members and individuals living in Bexley,'

Michael Boyce, Bexley CCG, Vice Chair, Bexley Safeguarding Adults Board

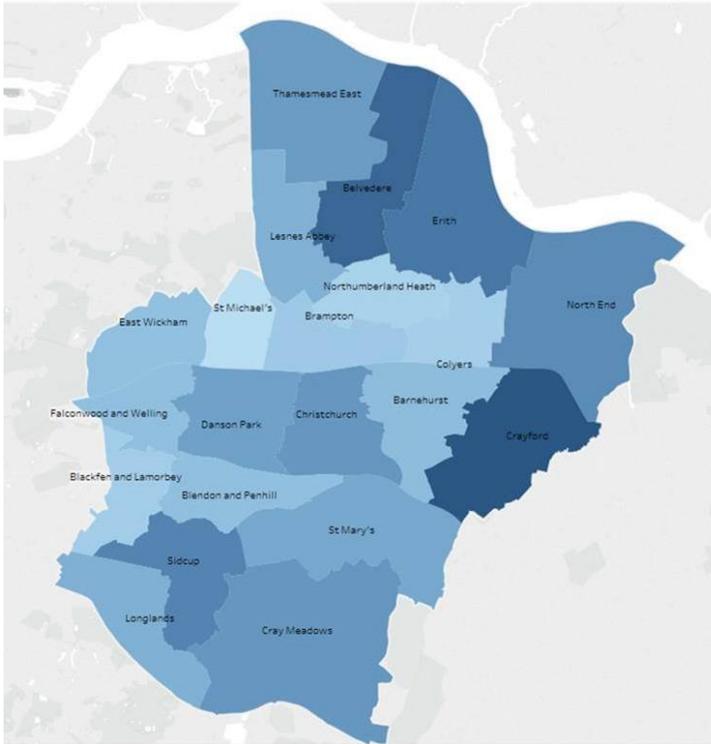


'In Bexley, some of the biggest challenges and improvements made since the Care Act 2014, have happened because of our strengthened partnership work, the dedication and the commitment of practitioners across the Bexley Safeguarding Adults Board (BSAB) and the leadership given to make appropriate changes to keep adults safe in Bexley. I look forward to continuing and building on our work from last year to protect some of the most vulnerable people within Bexley.'

James Foley, Detective Superintendent Jim Foley Safeguarding lead, SE BCU (Lewisham, Greenwich and Bexley), London Metropolitan Police Service



4.1 Bexley Safeguarding Boundaries



These partnership arrangements cover one local authority, Bexley. We realise that some of our partners are cross-borough and will work hard to minimise duplication of work.

Effective support – levels of need and support

By working together, we will develop flexible services which are responsive to adults, carers and their families.

As a London Borough, Bexley follows the Pan London Procedures for Safeguarding Adults; formally, known as **London Multiagency Adult Safeguarding Policy & Procedures April 2019**. This document unpins practice and process across all of London. Including, an Information Sharing Agreement contract across all agencies.

Locally there is innovative partnership working between the police and local strategic partners; health agencies will provide a targeted response in partnership with those who have an expressed or assessed need; and the statutory social work service is available for adults who have been harmed or who are at risk of harm.

Professionals in all services are committed to working with universal services across Bexley to meet the needs of the individuals in our borough.

5. Relevant agencies

As agreed by the 3 safeguarding partners, the following relevant agencies and organisations are members of Bexley's Safeguarding Adults Board and its sub groups:

Bexley Voluntary Service Council (BVSC)

Dartford & Gravesham NHS Trust

Healthwatch Bexley

Lewisham & Greenwich NHS Trust

London Fire Brigade

National Probation Services

Oxleas NHS Foundation Trust

Lay Members

Provider Agencies

These partner organisations have been selected as relevant agencies given the key strategic and operational insight they provide to the work of this partnership.

However, in line with statutory guidance, the 3 safeguarding partners note the option to request representatives from other agencies/organisations as the partnership develops or the need arises from particular areas of partnership work.

Our new strategy will include asking agencies/organisations to become safeguarding adult champions across Bexley who will form a key part of the network for the BSAB.

5.1 Evidence from agencies

The BSAB will work with other London Boroughs as well as ADASS guidance and recommendations for best practice in order to give the BSAB assurances.

The BSAB will at times ask members and other agencies/organisations to complete a time-limited audit or piece of work that will be scrutinised in order to show evidence of their understanding, knowledge and actions to safeguard adults in Bexley. This work will be monitored and shared in the BSAB Annual Report and where there are identified gaps the Board will seek further assurances until satisfied.

Between 2016-2019, the BSAB has audited over 35 teams, agencies and organisations working with adults in Bexley. We've held Challenge Events (peer review face-to-face) opportunities to learn best practice and share concerns. The outcome of this, lead to the Board to make recommendations, develop a training & development programme, attend team meetings and promote joint working across Bexley.



5.2 Performance & Quality

The BSAB will work with members of the Performance & Quality Sub Group to support agencies/ organisations working with adults at risk in Bexley to continually improve their practice with recommendations. We will expect the following key Local Authority members to be involved and engage in this work across the partnership:

- Director of Adult Social Care
- Head of Safeguarding Adults
- Head of Complex Care
- Deputy Directors of Bexley Care and Adult Social Care
- Head of Housing
- Deputy Director Communities
- Director of Integrated Commissioning Services



6.3 Safeguarding Adult Principles

Empowerment – People being supported and encouraged to make their own decision and informed consent.

Prevention – It is better to take action before harm occurs.

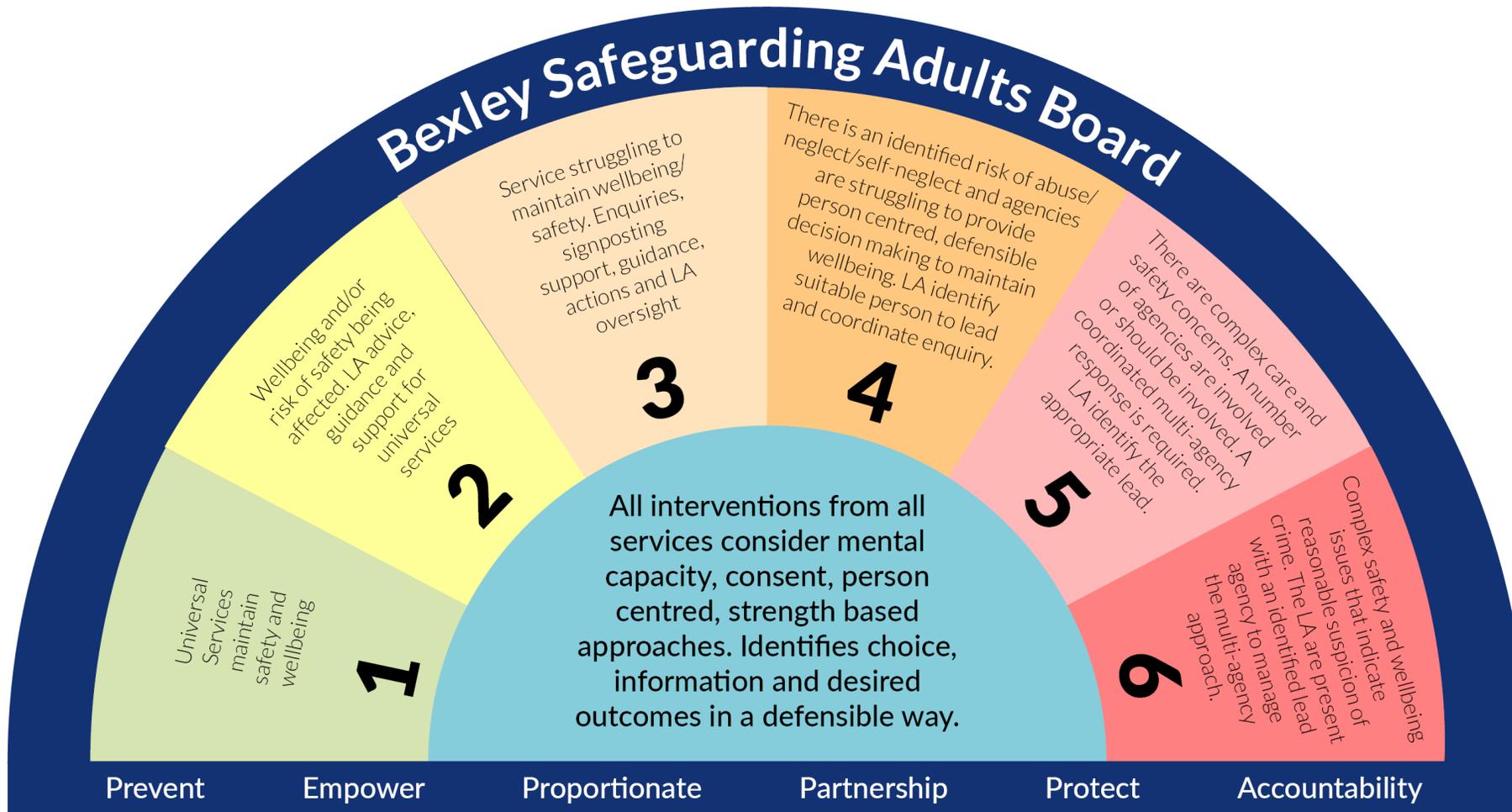
Proportionality – The least intrusive response appropriate to the risk presented.

Protection – Support and representation for those in greatest need.

Partnership – Local solutions through services working with their communities. Communities have a part to play in preventing, detecting and reporting neglect and abuse.

Accountability – Accountability and transparency in delivering safeguarding.

5.3 Multi-agency Connections



5.4 Key health statistics for Bexley adults

12.2% of Bexley adults smoke (2018)

At time of delivery, **8%** of mothers smoke and mortality rates from COPD and lung cancer are **HIGH** (2015-17)

19.7% of adults are physically inactive

Over **6** in **10** adults are overweight or obese

1,781 patients registered with dementia by GP practices

31,252 people in Bexley aged 16+ are estimated to have common mental health disorders (2017)

1,294 admission episodes for alcohol related conditions

1,048 emergency hospital admissions due to falls in people aged 65 and over

13.5% of emergency admissions occurred within 30 days of the previous discharge from hospital

191 emergency hospital admissions for intentional self-harm (all ages)

1,022 deaths from causes considered preventable (2015-17)

52 deaths from suicide or injury of undetermined intent (2016-18)

5.5 Wider determinants of health

Compared with benchmark: Better Similar Worse Lower Similar Higher

-  **1,234** households are in temporary accommodation
-  **12.9%** of households are occupied by a single person aged 65 or over (2011)
-  **76.2%** of people aged 16-64 in Bexley are in employment
-  Average weekly earnings: **£502.50** (2017)
-  **13.9%** of residents utilise outdoor space for exercise/health reasons (2015/16)
-  **19.5%** of Bexley residents report a high anxiety score
-  **39.1%** of adult carers (65+) and **42.0%** of adult social care users (65+) have as much social contact as they would like (2016/17)
-  **38** hospital admissions for violence per 100,000 people (2015/16-2017/18)

Benchmark: London. Data provided for 2017/18 unless otherwise stated
Sources: PHE, [Local Authority Health Profiles](#), [Public Health Outcomes Framework](#) & [Wider Determinants of Health Profile](#)

6. Section 42, Care Act 2014:

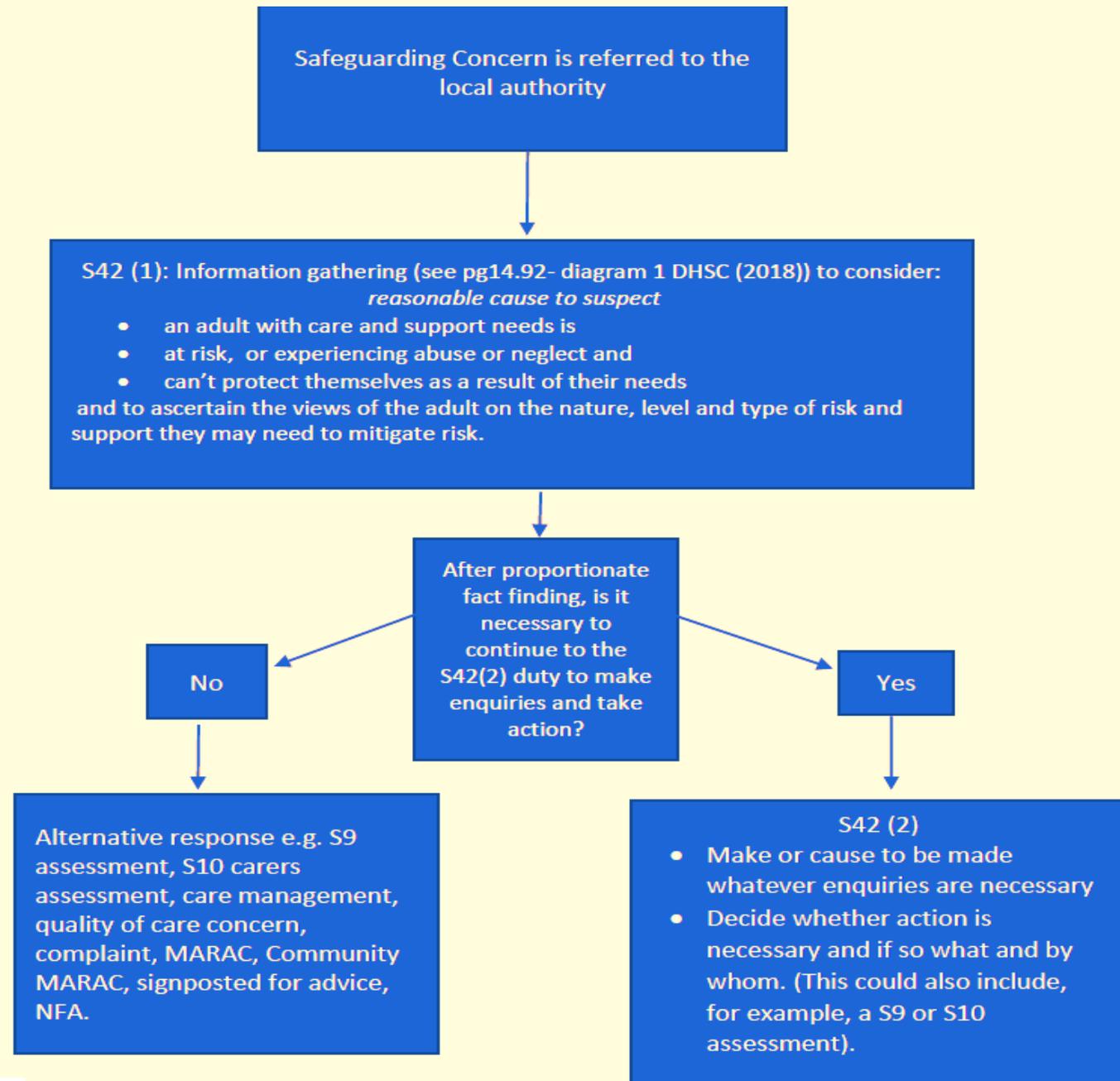
6.1 Safeguarding Criteria

There is a duty from the outset which starts with S.42.1 - Information Gathering; to inform a decision as to whether that duty will continue into a statutory S.42.2 – Enquiry.

Only if the 3 Criterion for a S.42.1 and ‘reasonable cause to suspect’ are fulfilled is the duty under S.42.2 to make enquiries triggered.

If at anytime during the alternative response action planning, there is more evidence presented or the risk does not diminish, then, the Local Authority must reconsider S.42.2 being triggered.

It is the activity under S.42.2 which is reported to NHS digital in the SAC.



6.4 Advocacy & Information sharing agreement

Independent advocacy

The local authority will arrange for an independent advocate to represent and support a person who is the subject of a safeguarding enquiry or a safeguarding adult review, if they need help to understand and take part in the enquiry or review and to express their views, wishes, or feelings.

Supply of information

It is important that organisations share information related to abuse or neglect with SABs. Not doing so could prevent them from being able to tackle problems quickly and learn lessons to prevent them happening again. The BSAB is a London Borough, and we have signed up to the Pan London Procedures, which includes an information sharing agreement. More information can be found [here](#)

8. The architecture of Bexley's Safeguarding Adults Board

8.1 What do we look like and where do we sit in Bexley?

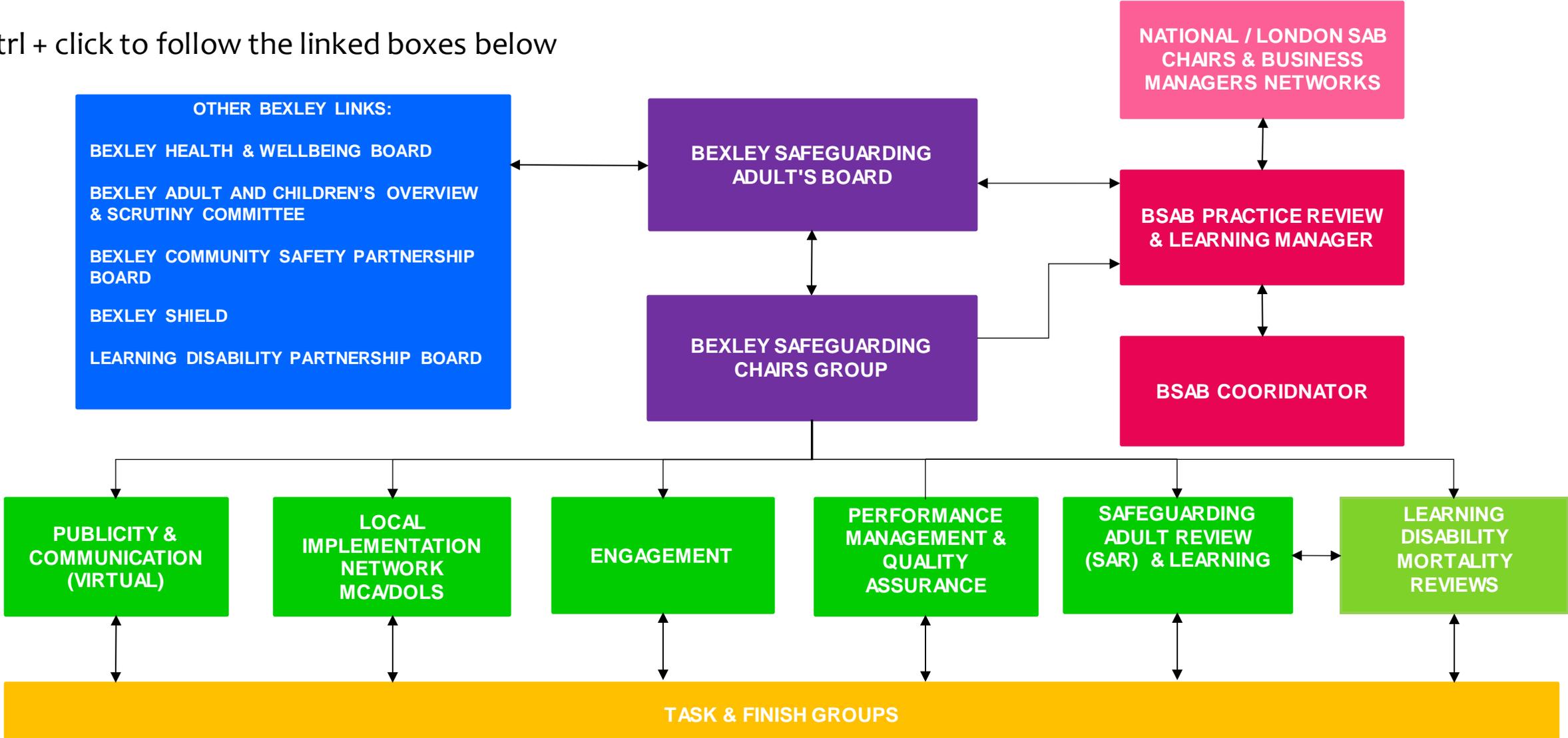
8.2 How do we link to other boards?

8.3 Operational Team

8.4 Timetable of activity for 2020-2021

8.1 What do we look like and where do we sit in Bexley?

Ctrl + click to follow the linked boxes below



8.2 Bexley Safeguarding Adults Board

The full BSAB is made up of over 30 partners (representatives listed on next page) working with adults at risk across Bexley and at times invite guest speakers and additional attendees as relevant matters arise. They meet quarterly and have the following statutory responsibilities under the Care Act 2014:

1. Ensure Statutory Partners are appropriately represented on the SAB.
2. Develop and produce a 3 year Strategy and an annual Business Plan in order to direct the work of the Board that reflects priorities.
3. Publish a SAB annual report/accountability statement highlighting the Board's progress and achievements in meeting stated objectives in the Strategic Safeguarding Plan and ensuring this is widely reported across partner agencies and organisations. All BSAB Annual Reports can be found here:
<https://www.safeguardingadultsinbexley.com/who-are-we/#>
4. Learn from the experiences of individuals, through undertaking Safeguarding Adult Reviews (SAR) in accordance with the national guidance of best practice and the Board's SAR protocol. The BSAB SAR Protocol can be found here: <https://www.safeguardingadultsinbexley.com/protecting-adults/serious-adult-review-learning/>

Agency	Representative
Bexley Voluntary Service Council	Chief Executive
Dartford & Gravesham NHS Trust	Director of Nursing & Quality
Healthwatch Bexley	Manager
Lewisham & Greenwich NHS Trust	Associate Director of Nursing
London Borough of Bexley	Director of Adult Social Care
London Borough of Bexley	Director of Public Health
London Borough of Bexley	Head of Safeguarding Adults
London Borough of Bexley	Head of Integrated Commissioning
London Borough of Bexley	Head of Housing
London Borough of Bexley	Deputy Director Communities Libraries Leisure Park
London Borough of Bexley	Domestic Abuse and Sexual Violence Manager
London Borough of Bexley	Deputy Director Adult Social Care/Bexley Care
London Borough of Bexley	Lead Member for Adult Social Care
London Fire Brigade	Borough Commander
London Metropolitan Police Service	Tri-Borough Commander, SE BCU
National Probation Service	Head of Probation
NHS Bexley CCG	Designated Nurse for Safeguarding Adults
NHS Bexley CCG	Deputy Director of Quality, Patient Experience and Performance
NHS Bexley CCG	Named GP for Safeguarding
NHS Bexley CCG	Deputy Managing Director
Oxleas NHS Foundation Trust	Director of Nursing

Agency	Representative
London Borough of Bexley	Director of Children's Services
Learning & Enterprise College Bexley	Principal / Safeguarding Lead
Bexley Safeguarding Adults Board	Lay Member
Bexley Safeguarding Adults Board	Lay Member
Bexley Safeguarding Adults Board	Lay Member
Bexley Safeguarding Adults Board	Provider Representative
Bexley Safeguarding Adults Board	Provider Representative
Bexley Safeguarding Adults Board	Provider Representative

The BSAB reports on its activities and those of the groups that comprise the full partnership arrangements as described throughout section 8 of this document to the LB Bexley People Adults and Children's Scrutiny Committee – a report once year (usually June-July for Annual Report sign-off for publication).

Other boards may wish to ask the BSAB for information relevant to the safeguarding of adults in Bexley, which we will work closely with and as matters arise give detail on any activity that is required for assurances to be met.

We also have joined the Multi-agency Learning Forum, where cases can be shared across the partner boards and actioned for a joint approach across Bexley.

8.3 BEXLEY SAFEGUARDING CHAIRS GROUP

Aim: This is an executive meeting of the Chairs of Sub Groups chaired by the BSAB Vice Chair and at times invite guest speakers and additional attendees as relevant matters arise.

BSAB Chairs Group (BSACG) Key Objectives:

- To implement the strategic decision made by the BSAB and to alert the Board to any problems identified in local practices or in the implementation of the strategy
- To monitor the implementation of a Training Needs Analysis across Health and Social Care in relation to Safeguarding Adults
- To ensure that local and national data related to the protection of vulnerable adults is collated and reported to the BSAB by the Safeguarding Adults Performance Management and Quality Assurance Sub Group
- Contribute evidence and information to the Safeguarding Adults Board Annual Report
- Provide a quarterly report to the Safeguarding Adults Board on the outcomes of the work undertaken by the Group
- Consider the impact of guidance, legislation, case law, multi-agency procedures and protocols on operational practice
- Share new research evidence and take responsibility for dissemination of research to inform practice
- Support the development of local practitioner forums and to feedback issues and concerns development of inter-agency procedures and guidance regarding thresholds consistent with principles of alert, referral, decision, safeguarding strategy, assessment, planning, review, recording and monitoring

- Develop protocols for Board approval to allocate and clarify agency roles and responsibilities including having effective adult safeguarding employment practice and processes
- Disseminate information on policy, procedures and best practice
- Ensure the production of policies, procedures and protocols for responding to perpetrators of abuse and risk to others
- Provide information to the BSAB regarding other matters regarding the wider Safeguarding remit, e.g. matters of safety in the home or community, to enable the BSAB to commission reports and work for progress to be reported to the Board
- Ensure that an equality impact assessment on safeguarding adults' policy and procedures is in place and reviewed as required.

The BSACG will meet on a quarterly basis prior to Board Meetings, with additional meetings arranged as necessary to meet reporting and delivery requirements; Chairs will submit quarterly reports to each Board meeting via the BSACG. The BSACG is required to maintain a forward plan of work and set time aside to:

- Review Terms of Reference;
- Review achievements;
- Assess effectiveness;
- Consider future requirements.

Chair: Vice Chair of the BSAB

Vice Chair: Independent Chair of the BSAB

Membership: The BSACG will consist of the Chairs of the Sub Groups of the BSAB; in their absence the Vice Chairs of the Sub Groups will be invited to present their quarterly report.

Management and Co-ordination: All management and co-ordination will be provided by the BSAB Practice Review & Learning Manager and BSAB Coordinator.

8.4 PUBLICITY & COMMUNICATION (VIRTUAL)

Aim: Review progress in the development and implementation of effective communication strategies to assist in the awareness of adult abuse and self-protection and prevention strategies across Bexley.

Key Objectives:

- To report to and receive advice from the BSACG on matters relating to communication and publicity
- To produce a communication strategy, which will support the awareness raising of adult safeguarding and associated aspects of self-protection with partner agencies and service users and carers
- To devise, monitor and evaluate the effectiveness of communication and publicity strategies in relation to adult safeguarding and their implementation
- Ensure that any revised/developed information or awareness are clearly presented to service users, carers and professionals in appropriate formats
- To ensure that the issue of adult safeguarding achieves prominence within the London Borough of Bexley and its multi-agency partners and that publicity practices of all agencies supports this
- To develop/contribute materials and means to support prevention strategies as required by the BSACG

- To identify means to raise awareness within key target client and other groups as may be required
- To provide, and regularly up-date a work plan on the priorities of the Communication and Publicity Group, and to advise the BSACG of outcomes

Reporting Requirements and Frequency of Meetings: This Sub Group will meet on a quarterly basis between Board meetings, with additional meetings arranged as necessary to meet reporting and delivery requirements. The Sub Group is required to maintain a forward plan of work and set time aside to:

- Review Terms of Reference;
- Review achievements;
- Assess effectiveness;
- Consider future requirements; and
- Complete the Joint Work Programme of the Board.

Chair: Head of Adult Safeguarding, London Borough of Bexley **Vice Chair:** To be nominated by the Sub Group

Membership: The Publicity & Communications Sub Group will approach members within the BSAB member organisations. It will consist of a core group of statutory, independent and voluntary agencies with the ability to co-opt associate members for specific areas of activity.

Management & Co-ordination: The Sub Group will be managed and coordinated by the BSAB Practice Review & Learning Manager and BSAB Coordinator.

8.5 LOCAL IMPLEMENTATION NETWORK (LIN)

Key Objectives:

- Ensure strategic priorities of the Mental Capacity Act 2005 are in line with the Care Act 2014 and BSAB plans.
- Prepare and agree policy, practice and procedural guidance for Bexley partners and providers.
- Identifying with partners / organisations that have responsibility working and supporting within the requirements of the MCA 2005 to develop an understanding of their roles and responsibilities so that they are being supportive to meet those requirements.
- Set and identify information for users, families and carers, and the public about MCA 2005 and their implications.
- Ensure the effective delivery of an Independent Mental Capacity Advocacy (IMCA) service incorporating DOLS (LPS) IMCA & RPR requirements and to ensure that monitoring feedback arrangements are in place with those commissioning bodies involved; linking with the BSAB Chairs Group to ensure monitoring through the BSAB Risk Register and Annual risk self-assessment tool is identified.
- Annual Self-Assessment Challenge Events to include a section on DoLS (LPS) and all feedback regarding MCA/DoLS (LPS) is to be shared at the LIN Sub Group for potential actions and work streams to support partners / organisations working and supporting those in Bexley.
- Work and support providers and organisations across Bexley; including community organisations and forums in the independent sector – ensuring membership of the LIN has representation.

- Identify and set relevant quality standards in relation to the MCA & DOLS (LPS) are in place for all partners so that they can have access to best practice guidance, toolkits and learning.
- Ensure the BSAB meets governance requirements through ensuring BSAB delegated bodies are kept informed of progress through statutory Annual Report data and matters arising throughout the year
- Receive and consider advice and guidance from DoH, CSP, SCIE, and other sources through the MCA & DOLS (LPS) Lead, keeping BSAB partners updated as required

Reporting Requirements and Frequency of Meetings: The Sub Group will meet on quarterly basis between BSAB meetings, with additional meetings arranged as necessary to meet reporting and delivery requirements. The Sub Group is required to maintain a forward plan of work and set time aside to:

- Review Terms of Reference;
- Review achievements;
- Assess effectiveness;
- Consider future requirements.

Chair: MCA/DOLS (LPS) Lead, London Borough of Bexley Trust

Vice Chair: MCA/DOLS Lead, Oxleas NHS Foundation

Membership: The LIN Sub Group will consist of members nominated by the Bexley Safeguarding Adults Board member organisations. It will consist of a core group of statutory, independent and voluntary agencies with the ability to co-opt associate members for specific areas of activity. The LIN may invite other experts or groups to contribute to the working of the Sub Group.

Management & Co-ordination: The Sub Group will be managed and coordinated by the BSAB Practice Review & Learning Manager and BSAB Coordinator.

8.6 ENGAGEMENT



Aim: To review progress in the development and implementation of effective engagement strategies according to the BSAB adult abuse and self-protection and prevention strategies across Bexley.

Key Objectives:

- To analyse information submitted on the BSAB Performance Dashboard relating to involvement and engagement with individuals and feedback to the Board any themes or actions needed.
- To add and include new partners in BSAB communication distribution, which will support the awareness raising of adult safeguarding and associated aspects of self-protection with partner agencies and service users and carers.
- Ensure that any revised/developed information or awareness are clearly presented to service users, carers and professionals in appropriate and accessible formats.
- To identify existing methods of sharing information to public, service users and patients across the partnership.
- To identify existing methods of gathering information from public, services users and patients across the partnership.
- To identify existing groups, meeting and forums for patients, services users.
- To contribute towards the BSAB Self-Assessments (audit tools) ensuring evidence that partners are involving and engaging with service users, patients and public regarding feedback on services in relation to the safeguarding continuum and how they impact and shape services.
- To oversee the development and launch of the BSAB Making Safeguarding Personal Charter across the partnership.
- To work with other boards, forums and groups in Bexley for joined up work and clear messages to the public, service users and patients across the partnership.
- To create, monitor and report to the Board a work plan to ensure that partners are involving and engaging with service users, patients and the public have awareness and access to services to keep them safe.

Reporting Requirements and Frequency of Meetings: This Sub Group has agreed to meet a quarterly basis between Board meetings, with additional meetings arranged as necessary to meet reporting and delivery requirements. The Sub Group is required to maintain a forward plan of work and set time aside to:

- Review Terms of Reference;
- Review achievements;
- Assess effectiveness;
- Consider future requirements; and
- Complete the Joint Work Programme of the Board.

Sub Group Chair: The BSAB Lay Persons have agreed to Chair in rotation **Sub Group Vice Chair:** Healthwatch Bexley

Membership: The Engagement Sub Group will approach members across the partnership including service users, patients and public where appropriate.

Management & Co-ordination: The Sub Group will be managed and coordinated by the BSAB Practice Review & Learning Manager and BSAB Coordinator.

8.7 PERFORMANCE & QUALITY ASSURANCE

Aim: Providing assurance to the board of the effectiveness of the multi-agency system in Safeguarding Adults across Bexley. Identifying opportunities to develop and enhance the effectiveness of multi-agency processes.

Key Objectives:

- To identify the data required for the multi-agency self-assessment audit and subsequent challenge event and to monitor the implementation of actions identified through Challenge events.
- To collect the data from SAC, The Dashboard, Challenge events and any other areas as necessary
- To analyse data gathered and identify key themes arising from this data.
- To report to the Safeguarding Adults Chairs Group on the work undertaken. A quarterly written report to be submitted to the Safeguarding Adults Board
- To analyse and report on data gathered as part of the annual SAC Return across the Bexley and comparator authorities
- To feedback National initiatives effecting the Safeguarding agenda in Bexley
- Agree means to provide assurance to the BSAB regarding the level of competence of workforce in relation to their responsibilities under Adult Safeguarding
- Convene time limited work groups as required and as approved by the BSACG
- Be aware of cross cutting local strategies which might include Domestic Abuse and public health strategies and partner agency initiatives
- Challenge agencies on how they involve and engage with individuals in Bexley; regardless of s.42 involvement

Reporting Requirements and Frequency of Meetings: The Sub Group will meet on a quarterly basis before BSACG between Board meetings, with additional meetings arranged as necessary to meet reporting and delivery requirements. The Sub Group is required to maintain a forward plan of work and set time aside to:

- Review Terms of Reference;
- Review achievements;
- Assess effectiveness;
- Consider future requirements.
- The meeting should be structured to enable full participation of staff from appropriate agencies. The Performance Sub Group Chair/Vice Chair will provide a written report supported by contributions from Sub Group Members to every BSACG meeting.

Note: Members of the Safeguarding Adults Performance Sub Group reserve the right to convene an extraordinary meeting if required.

Chair: Safeguarding Lead, CCG

Vice Chair: Safeguarding Lead, LGHT

Membership: The PMQA Sub Group will be comprised of statutory and associate members of the BSAB with representation from Safeguarding Leads within each agency as required.

Management & Co-ordination: The Sub Group will be managed and co-ordinated by the BSAB Practice Review & Learning Manager and BSAB Coordinator.

8.8 SAFEGUARDING ADULT REVIEW (SAR) & LEARNING

Aim: This Sub Group of the Bexley Safeguarding Adults Board to ensure the statutory responsibilities of the Board are carried out in respect of Safeguarding Adult Reviews (SARs), Serious Incidents (SI) and Learning Disability Mortality Reviews (LDMR); and where appropriate participate in Domestic Homicide Reviews (DHR).

Key Objectives:

- To ensure there is a clear referral pathway and process for commissioning and conducting SARs and other forms of learning review activities within Bexley.
- To ensure that there is a clear decision-making pathway where a recommendation is to conduct a Review; including the rationale for the type of methodology used and internal vs. external commissioning.
- To establish and maintain a “Learning from Experience” Database in which learning from SARs and other forms of learning reviews carried out locally and nationally are logged and learning shared with practitioners to inform local practice.
- To disseminate learning points from cases explored within the Sub Group and take to the Chairs Group and/or Board any learning across the partners; including identification of learning from broader Reviews (e.g. National, Regional, Conferences).
- To consider other learning reviews; including DHR, SCR, SI, LeDeR, where cross-sector learning on safeguarding adults can be shared./

- To construct a plan and process for consistent feedback from service users and carers involved in any Review process under taken by the BSAB.
- Ensure that reports and feedback from the Chair of the LeDeR Steering Group are raised at the SAR Sub Group for learning to be shared and BSAB actions to be recommended.

Meeting arrangements: The Chair of the SAR Sub Group will be appointed by the Independent Chair. The Sub Group will appoint the Vice Chair. The SAR Sub Group will meet quarterly prior to the Chairs Meeting and will convene extra meetings to consider specific referrals as necessary. When possible, extraordinary meetings will be carried out on a virtual basis.

Note: If a Notification for a SAR / SI, participation is required with more than 30 days to the next meeting, a special SAR Sub Group meeting will be called.

Membership: The SAR Sub Group will be comprised of statutory and associate members of the BSAB with representation from Safeguarding Leads within each agency; including the LDMR Leads for the London Borough of Bexley.

Chair: HOS, Safeguarding Adults, LBB

Vice Chair: Safeguarding Lead, DGHT

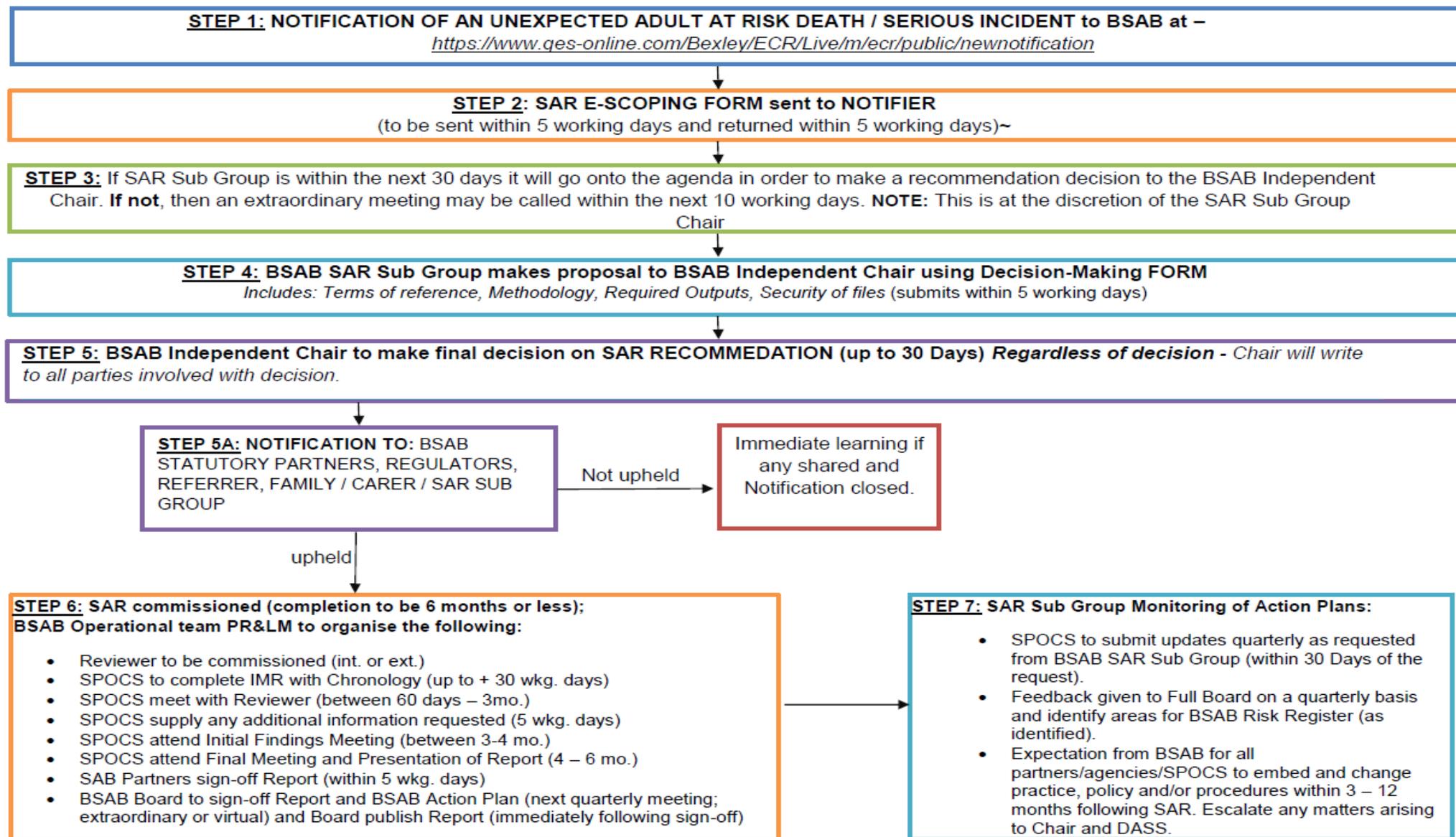
Reporting arrangements: BSAB members will be responsible for sharing the agreed SAR Report within their own agencies. They will also be responsible for ensuring that appropriate activities to share and facilitate learning have been put in place within their organisation.

8.9 SAR Governance

The Chair of the SAR Sub Group will update BSAB on the progress of any SARs. An update on implementation of agreed action plans in response to the findings of a safeguarding adult review will be made to the BSAB by the Sub Group Chairs. The BSAB will ultimately be responsible for signing off a safeguarding adult review process. It may be assisted by the Sub Group Chairs in this task. Prior to sign off, agencies involved in the safeguarding adult review will be asked to provide an impact analysis report to the BSAB to provide assurance that the changes and improvements identified have been applied in practice and that these have made a positive difference to users of services. This approach also recognises that the safeguarding adult review may be driving improvements in the wider system but that these need to be progressed on a business as usual basis.

The statutory BSAB Annual Report will identify and publish any Reviews commissioned/concluded over the year period; including all learning lessons identified across the sector and where the BSAB has actions from Reviews and update on those actions.

Safeguarding Adult Review, Serious Incident or Death Notification to BSAB Pathway with Timeline (statutory guidance gives 6 months from Notification to Publication)



SAR Management and Business Process:

- The BSAB Practice Review & Learning Manager will manage and co-ordinate all the tasks (e.g. taking in the Notifications, Collecting Scoping/IMR Forms, Invitations to meetings and Scheduling any extraordinary meetings, etc.) SAR Sub Group on behalf of the BSAB.
- SARs will be undertaken in accordance with the agreed BSAB Safeguarding Adult Review policy and practice guidance which can be found on the BSAB website
- This guidance will be reviewed and updated to reflect current legislative and policy requirements as necessary and in consultation with partner agencies
- The SAR Sub Group will review the chronologies to establish whether or not criteria for carrying out a safeguarding adult review are met
- If criteria for a SAR are **not met**, the SAR Sub Group will consider if another form of review should be undertaken e.g. multi agency partnership review, reflective workshop, multiagency themed audit, etc. Decision making will be based on the presenting circumstances of the case and whether there is potential for multi-agency learning to improve the safeguarding system and practice locally
- The SAR Sub Group will provide BSAB with a report outlining the rationale for the decision taken. This approach will ensure ownership of decision making and will improve governance and accountability regarding referrals and if requesting that a safeguarding adult review (or other type of learning review) is undertaken, they are responsible for drawing up clear terms of reference and for establishing a review panel to oversee the process. As a minimum, the review panel will include representation from the core members of BSAB e.g. Adult Social Care, Police and NHS
- If a case also gives rise to concerns about how agencies have worked together to protect children, a referral to the LSCB will be made. The SAR Sub Group will also consider if any other statutory review criteria may apply in the case in question (such as a Domestic Homicide Review, MAPPA Case Review or Mental Health Homicide Review) and will make a referral as appropriate.
- Where other statutory review processes and/or coroner's proceedings run in parallel with the safeguarding adult review, the SAR Sub Group will be responsible for ensuring the interfaces between respective processes are managed appropriately and effectively
- The SAR Sub Group will publish the Executive Summary of any SAR on the BSAB website and will ensure that wider communication is carried out by multi-agency partners in accordance with the BSAB Safeguarding Communications arrangements
- The SAR Sub Group will consider key themes arising from SARs, domestic homicide reviews and mental health homicide reviews carried out in other local authority areas and will consider and disseminate key learning via the BSAB Learning from Experience Database
- Consider any other legislative requirements and/or changes to any of the above with immediacy

Note: Further information on this section can be found in the BSAB SAR Protocol on the BSAB website – www.safeguardingadultsinbexley.com

8.10 TASK & FINISH GROUPS

LEARNING DISABILITY MORTALITY REVIEWS

Task & Finish Groups may be called as and when relevant matters arise and need. For example, event planning tasks.

These are short term pieces of work that can be called as and when needed and each one will have their own objectives based on what priority they are working on at the time.

If a task & finish group does not achieve it's activity within a short period of time (2 quarters) then the BSAB should reconsider this action so that partners are not given too much extra work to do outside the regular board business.

The Learning Disability Mortality Review Programme (also know as LeDeR) was established by the NHS to drive improvement in the quality of health and social care service delivery for people with learning disabilities (LD) by looking at why people with learning disabilities typically die much earlier than average.

The BSAB partners need to establish the local work for LeDeR now that the SEL STP has been created and there are centralised meetings taking place outside of Bexley, with Bexley representatives there

8.11 How do we link to other boards?

The BSAB links with other statutory and relevant boards in Bexley.

Where appropriate the BSAB Independent Chair will agree to, attend or meet with other board chairs to ensure continuity, joint working and shared resources.

The next page will show how all the boards link together and have some shared priorities. It is the expectation of all partners to involve, engage and share with other relevant boards the work of the BSAB with others and share the work with other boards back to the BSAB.

The BSAB Independent Chair and Practice Review & Learning Manager are involved in, engaged with and lead on other safeguarding adult board groups both on a National and Regional scale. They feedback to the full BSAB members at each quarterly Board meeting and in-between as and when matters arise.

**NATIONAL / LONDON SAB
CHAIRS & BUSINESS
MANAGERS NETWORKS**

OTHER BEXLEY LINKS:

- BEXLEY HEALTH & WELLBEING BOARD
- BEXLEY ADULT AND CHILDREN'S OVERVIEW & SCRUTINY COMMITTEE
- BEXLEY COMMUNITY SAFETY PARTNERSHIP BOARD
- BEXLEY SHIELD
- LEARNING DISABILITY PARTNERSHIP BOARD



The 3 safeguarding partners are supported by an Operations Team who sit in the Safeguarding Adults Team in Bexley Council. The Operations Team email is bsab@bexley.gov.uk and the Board's website is www.safeguardingadultsinbexley.com.

The team, led by the Practice Review and Learning Manager, will support the safeguarding partners.

BSAB PRACTICE REVIEW & LEARNING MANAGER

The Practice Review & Learning Manager is responsible for all the management of the Board activity for the London Borough of Bexley and is managed by Malcolm Bainsfair, Head of Safeguarding Adults.

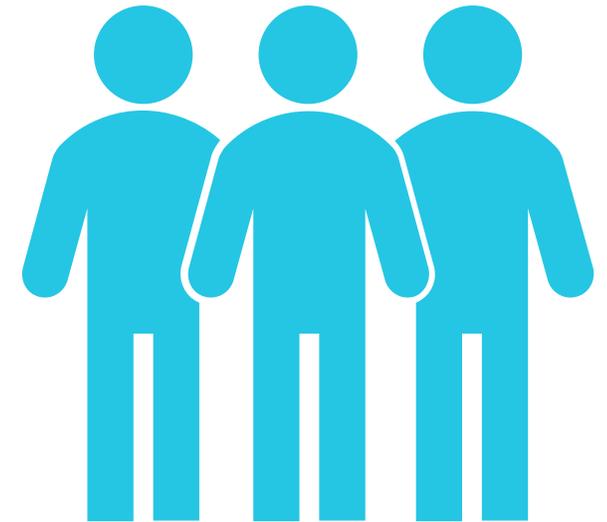
The current Practice Review & Learning Manager is Anita Eader, contactable at the following - Anita.eader@bexley.gov.uk and 0203 045 5315

BSAB COORIDNATORS

The Coordinators are managed by the Practice Review & Learning Manager and can act up in their absence to ensure continuity of Board matters.

The current Coordinator is Alexandra Gregory, contactable at the following - Alexandra.gregory@bexley.gov.uk and 0203 045 5209

8.12 Operational Team



8.13 BSAB Workplan 2020-2021

Sub Group	Month Year	Work plan activity	Board
SAR	April 2020	New Notifications, Update on Actions, Learning Events and Recommendations to Multi-agency Learning Forum	June 2020
LIN	May 2020	Update on Liberty Protection Safeguards(LPS), Create Implementation Plan, Review LPS Conference Feedback	June 2020
Performance & Quality	April 2020	Recommend review of Key Performance Indicators and Review effectiveness of data received	June 2020
Engagement	April 2020	Review Communication Plan, Review Website, Create an Induction Pack for Partners, Finalising Annual Report	June 2020
Chairs Meeting	May 2020	Sub Group Updates, Sign off Annual Report; Review Learning, Data and Risks; Identify escalation matters	June 2020
Board Meeting	June 2020	Formal Sign-off of BSAB Annual Report; Priority 1 Theme Presentations, Standing Items	-----
SAR	Aug 2020	New Notifications, Update on Actions, Learning Events and Recommendations to Multi-agency Learning Forum	Sept 2020
LIN	Aug 2020	Liberty Protection Safeguards (LPS) planning and updates from partners, Reviewing the Implementation Plan	Sept 2020
Performance & Quality	Aug 2020	Recommend review of Key Performance Indicators and Review effectiveness of data received	Sept 2020
Engagement	Aug 2020	Review Communication Plan, Organise key areas for individuals/carers/families to give feedback	Sept 2020
Chairs Meeting	Sept 2020	Sub Group Updates, Review Learning, Data and Risks; Identify escalation matters	Sept 2020
Board Meeting	Sept 2020	Priority 1 Updates, Priority 2 Presentation, Standing Items	-----
SAR	Nov 2020	New Notifications, Update on Actions, Learning Events and Recommendations to Multi-agency Learning Forum	Dec 2020
LIN	Nov 2020	Liberty Protection Safeguards (LPS) planning and updates from partners, Reviewing the Implementation Plan	Dec 2020
Performance & Quality	Dec 2020	Last Quarter Data to be submitted (Aug-Nov 2020); analysed	Dec 2020
Engagement	Nov 2020	Review Communication Plan, Feedback from Partners to Group	Dec 2020
Chairs Meeting	Nov 2020	Sub Group Updates, Review Learning, Data and Risks; Identify escalation matters	Dec 2020
Board Meeting	Dec 2020	Priority 1, Priority 2 Updates, Priority 3 Presentation, Standing Items, Agree Budget for 2021-2022	-----

Sub Group	Month Year	Work plan activity	Board
SAR	Feb 2021	New Notifications, Update on Actions, Learning Events and Recommendations to Multi-agency Learning Forum	March 2021
LIN	Feb 2021	Liberty Protection Safeguards (LPS) planning and updates from partners, Reviewing the Implementation Plan	March 2021
Performance & Quality	March 2021	Recommend review of Key Performance Indicators and Review effectiveness of data received	March 2021
Engagement	Feb 2021	Review Communication Plan, Start preparing the Annual Report	March 2021
Chairs Meeting	March 2021	Sub Group Updates, Review Learning, Data and Risks; Identify escalation matters	March 2021
Board Meeting	March 2021	Priority 1, 2, 3 Updates, Lay Member Presentation, Standing Items	-----

The BSAB recommends the following guides, tools and materials to support you as a professional:

- Mental Capacity Toolkit
- Mental Capacity Assessment with Best Interest Decision Making Form
- Conference materials on published SARs, Self-Neglect, Modern Slavery
- Self-Neglect & Hoarding Tool
- Information Sharing Agreement for partners across London (ADASS, NHS, Police)
- Safeguarding Adult Competency Framework
- BSAB Newsletters and Annual Reports
- BSAB Leaflets and Campaigns for raising awareness

The full list of BSAB completed projects and tools can be found on our website at www.safeguardingadultsinbexley.com

9. Voice of adults, carers and families

The Engagement Sub Group includes provision for collecting feedback from adults, their carers and families through existing mechanisms and bespoke feedback events. Members in this Sub Group will lead on these engagement activities and will be supported by the partnership's Operational Team. In addition, we will seek to do the following:

- To analyse information submitted on the BSAB Performance Dashboard relating to involvement and engagement with individuals and feedback to the Board any themes or actions needed.
- To add and include new partners in BSAB communication distribution, which will support the awareness raising of adult safeguarding and associated aspects of self-protection with partner agencies and service users and carers.
- Ensure that any revised/developed information or awareness are clearly presented to service users, carers and professionals in appropriate and accessible formats.
- To identify existing methods of sharing information to public, service users and patients across the partnership.
- To identify existing methods of gathering information from public, services users and patients across the partnership.
- To identify existing groups, meeting and forums for patients, services users.
- To contribute towards the BSAB Self-Assessments (audit tools) ensuring evidence that partners are involving and engaging with service users, patients and public regarding feedback on services in relation to the safeguarding continuum and how they impact and shape services.
- To oversee the development and launch of the BSAB Making Safeguarding Personal Charter across the partnership.
- To work with other boards, forums and groups in Bexley for joined up work and clear messages to the public, service users and patients across the partnership.
- To create, monitor and report The voice of adults, carers and families is a statutory requirement for the Board, so that they have the opportunity to engage in our work and offer their views on the support we are to the Board a work plan to ensure that partners are involving and engaging with service users, patients and the public have awareness and access to services to keep them safe.



10. Safeguarding Adult Reviews (SARs)



In April 2015 the requirement to undertake SARs became statutory through the Care Act 2014, Section 44 (ii) which states:

(1) A Safeguarding Adult Board (SAB) must arrange for there to be a review of a case involving an adult in its area with needs for care and support (whether or not the local authority has been meeting any of those needs) if—

(a) there is reasonable cause for concern about how the SAB, members of it or other persons with relevant functions worked together to safeguard the adult, **and**

(b) condition 1 **or** 2 is met.

(2) Condition 1 is met if—

(a) the adult has died, **and**

(b) the SAB knows or suspects that the death resulted from abuse or neglect (whether or not it knew about or suspected the abuse or neglect before the adult died).

(3) Condition 2 is met if—

(a) the adult is still alive, **and**

(b) the SAB knows or suspects that the adult has experienced serious abuse or neglect.

(4) An SAB may arrange for there to be a review of any other case involving an adult in its area with needs for care and support (whether or not the local authority has been meeting any of those needs).

(5) Each member of the SAB must co-operate in and contribute to the carrying out of a review under this section with a view to—

(a) identifying the lessons to be learnt from the adult's case, **and**

(b) applying those lessons to future cases

10.1 Purpose of the SAR is to learn

Section 9 above sets out the role of the Engagement Sub Group learning from adults, carers and their families through feedback.

However, when considering cases that might meet the statutory criteria for a more formal learning review (statutory guidance calls this a Safeguarding Adult Review, also known as SAR), the Learning from a SAR will sit within the SAR & Learning Sub Group.

Partners will agree the terms of reference for each local review, monitor progress with the review, and lead on the development of any improvement plans coming out of the review.

The SAR Sub-Group is responsible for recommending to the BSAB Independent Chair the commissioning of Safeguarding Adult Reviews (SARs) managing the process and assuring the BSAB those recommendations and actions have been addressed by the partnership and individual agencies.

Note: Further information on this section can be found in the BSAB SAR Protocol on the BSAB website – www.safeguardingadultsinbexley.com.



11. Strategic Priorities 2020-2023

Promote working with family members to involve them to reduce risks to individuals and to enhance support for them.

Improving access to information so people know where to go and who to speak to in a timely and effective way.

Driving professional knowledge and curiosity across the partnership to improve safeguarding practice.

11.1 Success Measures

We have identified the following success measures:

Success Measure 1: learning with adults, carers and families

- Engage and involve adults, carers and families in BSAB activity – i.e. Engagement and SAR Sub Group.
- Encourage individuals to feedback to the BSAB on what has made Safeguarding Personal to them.
- Working closely and attending the Multi-Agency Learning Forum.
- Linking with SHIELD and CSPB through joint conferences and events when shared learning can be identified – i.e. Modern Slavery, Domestic Abuse

Success Measure 2: learning with professionals

- Ensuring that all relevant professionals are able to contribute towards to work of the Board.
- Ensuring that frontline practitioners have access to Board events.
- Invite and encourage professionals to attend, share and embed learning from BSAB Learning Events.
- Identify Safeguarding Champions across the partnership.

Success Measure 3: a good quality and healthy system

- Joint audits across the partnership every quarter 1 case from Adult Social Care, NHS, Police and Domestic Violence
- Annual agency/organisational audits and Challenge Events
- Quarterly review the BSAB Risk Register - i.e. Learning from SARs
- Ensure quarterly performance data submitted is scrutinised and challenged.

Noting that in order to be successful and work well together, we need the following context and system conditions:

- Relationship based – ‘we’ and not ‘them’
- A kind but accountable partnership
- Equality between statutory partners
- Communication and sharing information

Bexley Strategic Priorities - Priorities for the four Strategic Partnership Boards. Supporting agencies to work together to improve outcomes in safety, safeguarding and wellbeing for residents in Bexley.

Shared Members:

Care Quality Commission,
 Bexley Community Safety Partners,
 Bexley Healthwatch,
 Lay Members,
 London Ambulance Service,
 London Fire Brigade,
 London Metropolitan Police Service,
 National Probation Service,
 Voluntary and Community Sector Organisations,
 London Borough of Bexley – Adults, Housing, Children’s, Communities
 Bexley NHS Clinical Commissioning Group.



Health & Wellbeing Board wants people in Bexley to be healthy, happy and resilient, and we believe that everyone has the right to access good health and care opportunities.

Tackling childhood and adult obesity
 Diabetes

SHIELD wants healthy, safe, resilient family networks in communities that are also safe.



All children and young people enjoy and achieve at school and/or college so that they have the skills they need for life and future employment

All children and young people have access to leisure and opportunities for fun as they are growing up

All children and young people are active in their communities, their experiences count and they have a voice with influence.

Bexley Safeguarding Adults Board aims to protect and promote individual human rights so that adults stay safe and are at all times protected from abuse, neglect, discrimination, or poor treatment.



Driving professional knowledge and curiosity across the partnership to improve safeguarding practice.

Access to Information Improving access to information so people know where to go and who to speak to in a timely and effective way.



Bexley Community Safety Partnership Board aims to keep people who live, work, study or visit the London Borough of Bexley safe - “keep crime low, feel safe.”

Tackle identified antisocial behaviour in our communities.

Continue to reduce residential burglary and its impact on the community.

Reduce substance misuse related to crime and antisocial behaviour

Cross Cutting

Supporting people with addictions – including smoking, alcohol and drugs

All children and young people are healthy and enjoy healthy lifestyles

Promote working with family members to involve them to reduce risks to individuals and to enhance support for them.

Safeguard and support victims and families of domestic abuse and hate crime.

Dementia

All children and young people are safe from harm

Early intervention to safeguard people against violent crimes.

Enablers - Engagement approach ensuring residents’ voice influences the work of the boards and embedding learning and evidencing improvement in practice

12. Learning, Training & Development

To ensure all the partners understand the expectations of the learning, the BSAB partners have created a safeguarding adult safeguarding competency framework, which can be found [here](#).

The safeguarding partners should continue to consider what training is needed locally and how they will monitor and evaluate the effectiveness of any training they commission and help drive the learning across the partnership. The operational team organises and prepares all the BSAB learning and development and is funded by the partners.

Each year the BSAB asks provider organisations and partners, incorporating learning from SARs, to contribute towards the plan to ensure they are involved and engaged with the offer.

Our focus over the next 3 year's will be to continue with basic awareness to partners, but to embed SAR Learning into Professional Workshops, Events and Conferences. The new BSAB learning & development programme can be found [here](#).

12.1 Additional Learning & Development Events

Additional learning events planned by the BSAB do happen within the year to ensure that learning is cascaded, particularly following a SAR being published. Some events are as follows:

- SAR Learning Events and Workshops following the publications of SAR – usually within 1 month of publication.
- Attend Peer Learning Group to share cases and learning identified
- Arrange when appropriate Conferences on learning that is complex and specialist speakers are needed.
- Have more focus during National Safeguarding Adult Week (November) and other National focus days – i.e. Modern Slavery (October).
- Sharing and linking Board partners to cross-borough events – i.e. Greenwich, Bromley, Lewisham, Kent/Medway all have shared partners.
- Identify bespoke opportunities and review the needs of the practitioner and the providers in Bexley.
- Safeguarding Champions Event and links to cascading information more widely in Bexley.
- Attending Team Meetings, including Senior Meetings, to share new information and requirements as and when needed.

12.2 Safeguarding Champions



The safeguarding champion role will be central to the involvement, engagement and assurances for the BSAB partnership.

A breakdown of the safeguarding champion's role and responsibilities is as follows:

- To be a focal point for the safeguarding partnership in passing on learning from learning reviews, audits and local/national priorities to staff within their setting
- To attend occasional workshops, where they will be given information in a multi-agency setting and have the opportunity of talking it through with colleagues from other agencies
- To cascade information to their colleagues within their work setting through team meetings/training events/
- supervision (for example, to publicise the partnership's briefing sessions on statutory basics to new staff working in their agency)
- To meet with their line manager to discuss their role as a safeguarding champion
- To be on the partnership mailing list to receive bulletins/updates on relevant information to pass on to their colleagues
- To give their views on whether learning has made a difference to practice
- To tell the safeguarding partners what is working well in their work setting and what are the challenges in respect of working together to safeguard adults in Bexley.
- Learning events for safeguarding champions will be throughout the year.

13. Funding

The BSAB is a partnership funded through financial contributions from the three statutory partners:

- Local Authority
- London Metropolitan Police
- Clinical Commissioning Group (CCG)

The BSAB is fortunate to have other contributors from the following partners:

- Oxleas NHS Foundation Trust
- Lewisham and Greenwich NHS Trust
- Dartford and Gravesham NHS Trust
- London Fire Brigade Bexley

Other member agencies support the Board by other means, such as financially contribution to review processes or engaging in the work of the BSAB Sub Group Members of the BSAB are expected to consider what assistance they can provide in supporting the Board in its work. It is in all core partner's interest to have an effective Board that is adequately resourced to carry out its functions.

14. Resolving Professional Differences – Multi-agency Escalation policy

- For professional differences and disagreements in safeguarding adult practice, the BSAB is committed to the continuous improvement of multi-agency safeguarding and adult protection practice. Generally there is a good working relationship between partner agencies in Bexley. Differences and debates are all part of multi-agency working. If there are serious differences of views on how best to manage risk and safeguarding, and protect adults at risk, then escalation policies can provide a useful framework for exploring and resolving professional disagreements. The Safeguarding Adult Board encourages agencies to speak up and arbitrate different views on practice issues.
- Any statutory agency can require a multiagency meeting where there is a need to resolve professional differences. As a last resort the three partners can act as an arbitrator/mediator in the case of protracted or intractable disagreements. All partners are expected to make use of escalation procedures to avoid exacerbating or prolonging conflict, and avoid any possible impact on an adult, their carers, and family members.
- Agencies will have their own escalation policies and should use these first. There is an expectation that agencies will have systems for recording when escalation policies are used and how disagreements are resolved. There is an expectation that the terms of reference for all multi-agency panels and meetings includes reference to what to do if there is a disagreement.
- If it has not been possible to resolve professional differences between agencies, relating to safeguarding adults, then this can be brought to the attention of the statutory three partners (also known as executive). An email should be sent to the Practice Review and Learning Manager anita.eader@bexley.gov.uk, marked for the attention of the 'Executive' setting out reasons for the differences and what has happened so far. The Practice Review and Learning Manager will then support partners to resolve their differences. Each quarter the Chairs Group will ask for information from all partner agencies on any issues escalated, including from, panels, meetings and any cases escalated to the three partners. This will be examined for any practice improvement lessons to be learned.

15. Closing Statement

'This new strategy continues to illustrate the hard work of the Bexley Safeguarding Adult Board partners which I am pleased to be a part of. The BSAB has increased its work to include the feedback from adults, carers and families as well as those working closest to the frontline by offering opportunities in Bexley not usually offered, such as free bespoke Bexley face-to-face training.

As Lead Cabinet Member for Adult's Services, I have continued to attend the Board's quarterly meetings, but also, I have actively participated in several learning events including helping develop the new Engagement Sub Group. I support the Board's Operational Team and Independent Chair to have a National and Regional presence; this helps to identify and share best practice, but in most cases lead on new projects.

This active commitment from BSAB members assures me that the partnership is fulfilling our safeguarding principles in Bexley. In closing, I look forward to embedding safeguarding as 'everyone's responsibility' and to present best practice opportunities across the partnership and communities for our adults most at risk in Bexley.'

Cllr Brad Smith, Lead Cabinet Member for Adult Services, Bexley

16. Reference Links

All supporting information and reference links can be found on the Bexley Safeguarding Adults Board website –

www.safeguardingadultsinbexley.com

