

Bexley Safeguarding Adult Review Adult Social Care Response Plan



SELF NEGLECT

When the most neglected room in your house is yourself



Key themes for ASC

The SAR Review Team prioritised 11 findings for the Bexley SAB and Partner Agencies to consider. From these key themes for Adult Social Care are:

- Increased awareness of self neglect & hoarding
- Developing practice
- Closer collaborative working between adults and children's services
- Embedding learning from the SAR
- Mental capacity awareness and implementation

Increased Awareness of Self-Neglect & Hoarding

All social care staff are able to recognise indicators of self-neglect and how they may respond.

- Safeguarding Adults Level 1 Training, which includes self-neglect, is available for all LBB staff and multi-agency partners
- Safeguarding Adults Learning and development programme incorporates safeguarding e-learning for non-adults workers
- A series of specialist workshops focusing on self-neglect and hoarding have been held. Further sessions are planned throughout 2017/18

Developing Practice

ASC staff are aware of practice guidance and procedures in relation to Self-Neglect & Hoarding and LBB duties and powers of Councils in relation to people refusing care.

- Self-Neglect & Hoarding Toolkit developed for agreement at SAB
- ASC Policies and Procedures revised to include:
 - Sec 30: Introduction to Managing Complex Cases,
 - Sec 31: Self-Neglect & Hoarding,
 - Sec 32: People Refusing Care.

Closer cross collaboration between Children and Adult Social Care

Staff are aware of services available, how to obtain advice, and how to escalate concerns if they are worried about the safety of an adult or a child and the action being taken by the relevant department or agency.

- Briefing sessions for staff in Adult's and Children's Services to be held on referring and navigating each other's services.

Staff are able to quickly identify if a client is known to Children's or Adult's Services.

- Liquid Logic read-across Adult's/Children's services.

Collaboration between Children and Adult Social Care cont.....

Assessments in Adult's Services take into account the whole family context.

- 'Are you a parent?' has been added to all adult assessment forms

Requests for advice, assessments or services for parents of children identified as at risk by Children's Services, are given high priority.

- Queries or referrals relating to parents are fast-tracked to triage for immediate advice and guidance.

Embedding Learning

Strong links are in place between the Bexley Safeguarding Adults and Children's Boards

- The BSCB & BSAB will organise quarterly meetings on issues which impact on both adults and children's services. These meeting to involve key managers from partner agencies.

Learning from Individual Case Reviews is disseminated across the network

- Summary of the key Adult services learning from the SAR to be shared at a future Safeguarding Workshop for practitioners from Adults and Children's services.

Mental Capacity Awareness and Implementation

Ensure staff across adults & children's services have access to guidance on mental capacity and the significance when a person appears to be making unwise choices

- MCA Awareness and application is incorporated into the Safeguarding Adults learning & Development Programme and available to all LBB staff.
- Competency framework being developed by the Local Implementation Network (LIN)
- MCA Toolkit being developed by the LIN